

# MANAGED IT SUPPORT & SERVICES

Choose Nybble for your Business and Education IT support. Let us manage your IT systems and give yourself the peace of mind that you are working with a team of friendly, highly knowledgeable and experienced professionals

## Benefits of MANAGED IT

- ✓ 24 / 7 Monitoring of Critical IT Systems
- ✓ 24/ 7 HelpDesk & Dedicated IT Consultant
- ✓ Remote & Onsite Support
- ✓ Versatile - Future Proof IT Solutions
- ✓ Rapid Response to Issues
- ✓ Highly Trained Certified Engineers

## How Can Nybble Help?

we are always there to respond to any requests, or problems you have with your IT systems. Furthermore, Nybble work in partnership with leading manufacturers and suppliers to ensure high quality and professionalism at every level. We understand how technology enhances business, increases productivity and boosts bottom line when correctly utilised. Our dedicated consultancy team will create a detailed strategy that will not only grow with your business but return on investment. In addition, huge savings are possible when you can have a skilled, experienced team capable of taking a vision through to robust infrastructure and beyond.



**Phone:**  
0330 0020886



**Email:**  
[enquiries@nybble.co.uk](mailto:enquiries@nybble.co.uk)



## Case Study - Managed IT

Located in Bethnal Green, London, Town Hall Hotel and Apartments is part of the Singapore Hotelier Peng Loh's unlisted collection. This hotel is a heritage building with a breath of new life in it. From its Edwardian lobby to its stylish rooms, this place is the perfect mix of modern while still maintaining its initial legacy.

With a user base of 450+, the hotel wanted to enhance the user experience for both guests and staff, with an efficient performance, wireless installation and rapid response support, which is why Nybble was the perfect choice for this. Having already supplied audiovisual equipment and consultations regarding VDI solutions, a friendly collaboration was already established.

**Client :** [Town Hall Hotel](#)

**Date :** [20th October 2019](#)

**Services :** [Managed IT Support / Audiovisual](#)

**Website :** [www.townhallhotel.com](http://www.townhallhotel.com)

## Our Solution

Keeping customers happy and online is a priority for both us and the hotel, which is why we offer 24/7 support. Fully managed IT means we provide remote support; if issues appear, we will know, even in the middle of the night! With one of the fastest response times in the industry, we ensure minimal downtime so you can continue posting, sharing and liking whenever and where ever in the hotel you'd like. Remote support isn't all we offer, Onsite Support, Infrastructure Support, Data Backup and Disaster Recovery are also provided, allowing you to concentrate on growing your business.



### Outsourced IT Helpdesk

Remote Support for help with all issues.



### Hardware Supply & Setup

Fully configured systems for immediate plug & play.



### 24/7 Remote Assistance

Professional support technicians available to assist remotely.



### Infrastructure Planning

Design, supply and installation of network infrastructure.



### Disaster Recovery

No business should be without a disaster recovery plan in place.



### Wireless Solutions

Wireless, Guest  
Wireless & Managed Wireless.



### Dedicated Onsite Assistance

Sometimes problems can only be explained face to face.



### Secure Data Backup

On premises and clouded backup solutions.

## Hidden Gem

Just as the Town Hall Hotel and Apartments are a southern jewel, Nybble.co.uk Ltd is a northern hidden gem. Steadily growing over the last 20 years under the devoted direction of Ram Gupta, owner and entrepreneur. We now provide nationwide IT services and software development services. If you would like to discuss the requirements for your hotel or have any further business enquiries, please contact us today.

## YOUR VISION OUR SOLUTION



MANAGED IT SUPPORT



DIGITAL CONSULTANCY



CLOUDED EMAIL



BACKUP & DISASTER RECOVERY



SOFTWARE DEVELOPMENT



PROJECT MANAGEMENT & CONSULTANCY